

Mobile App for Frequent Visitors to Enrol for e-Channel Service in Hong Kong



What is it?

A more convenient way for frequent visitors to enrol for Hong Kong's automated immigration clearance service



Enrol
through the
"Go Hong Kong" app
before the trip



Get Approved
from the
Immigration
Department



Use e-Channel
for self-service
immigration
clearance



Points to Note



Designated electronic travel documents

Scan to check whether yours is supported



Processing Time

Normally within 24 hours. Further verification may take longer



Arrive to Activate

Enter Hong Kong on or before the expected arrival date to use e-Channel and activate the service



Enrolment Validity

Valid for 2 years and automatically extended upon subsequent entry, subject to applicable conditions



Am I eligible?

You may be eligible if you:



Are aged
18 or
above



Hold a valid
electronic
travel document



Have no
adverse
record



Have 2+ visits to
HK via HKG in
last 24 months



How to enrol and use?

Complete these steps in "Go Hong Kong" and arrive by the expected arrival date to use e-Channel

1



Plan Arrival

Enter email &
arrival date within
3 months

2



Scan Passport

Scan photo page
& read chip

3



Verify Identity

Complete
facial verification

4



Get Approval

Check app or email
for results

5



Arrive & Use

Use e-Channel for
clearance



How to download?

Scan the QR code to download "Go Hong Kong" now

The app supports iOS, Android, and Huawei devices with camera and NFC functions



Information & Contact



<https://www.immd.gov.hk>



fv_echannel@immd.gov.hk



供經常訪港旅客使用

For frequent visitors to Hong Kong



抵港前預先下載「Go 香港」 並登記使用 e-道服務

Download "Go Hong Kong" and Enrol for e-Channel Service

before your arrival in Hong Kong

一次登記 · 通關順利

One Enrolment ·
Faster Clearance

成功登記後，即可使用 e-道服務，
通關更快捷方便。

After successful enrolment, you can use
e-Channel service for faster immigration clearance.



立即下載 Download Now



Go香港 | Go Hong Kong





Mobile App for Frequent Visitors to Enrol for e-Channel Service in Hong Kong

One Enrolment · Faster Clearance



What is it?

A more convenient way for frequent visitors to enrol for Hong Kong's **automated immigration clearance service**



Enrol

through the "Go Hong Kong"
mobile app before the trip



Get approved

by the
Immigration Department



Use e-Channel

for self-service
immigration clearance



Eligibility

You may be **eligible** if you:

**Are aged 18
or above**



**Have no adverse
record in HK**



**Hold a valid
designated electronic
travel document
(and multiple visit-visa
where applicable)**

**Have visited HK via
Airport at least twice
in the past 24 months**

List of electronic travel documents
eligible for use of "Go Hong Kong"



供經常訪港旅客使用 For frequent visitors to Hong Kong

下載「Go 香港」 並登記使用 e-道服務

**Download "Go Hong Kong"
and Enrol for e-Channel Service**

一次登記 · 通關順利

One Enrolment · Faster Clearance

成功登記後，即可使用 e-道服務，通關更快捷方便。
After successful enrolment, you can use
e-Channel service for faster immigration clearance.



**立即下載
Download Now**

Go 香港 | Go Hong Kong



Enrolment Process

Plan Arrival



Enter email and the expected arrival date (within 3 months)

Scan Passport



Scan the photo page of the passport and read the electronic chip

Verify Identity



Complete facial verification and submit application

Receive Result



Through the app and email

Arrive & Use



Enter HK on or before expected arrival date to use e-Channel and activate the service

Points to Note



Applications are normally processed within 24 hours, although further verification may take longer



Enter Hong Kong on or before the expected arrival date to use e-Channel and activate the service



Enrolment is valid for 2 years and will be automatically extended upon subsequent entry, subject to the applicable conditions

How to Download

Scan the **QR code** to download **Go Hong Kong** and get started

The app supports **iOS**, **Android**, and **Huawei** devices with camera and NFC functions



Information and Contact



For further details of the scheme, please visit
https://www.immd.gov.hk/eng/services/echannel_visitors.html#fv



For enquiries, please email to
fv_echannel@immd.gov.hk

